Building a Marketing Plan

Presented by



The Building Process



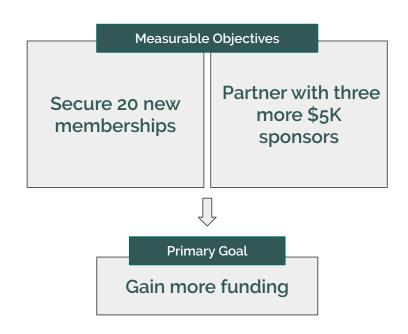
- 1. Situation Analysis
- 2. Research & Trends
- 3. Messaging Strategy
- 4. Media Plan
- 5. Implementation & Measurement
- 6. Key Takeaways

Situation Analysis



Identify goals & objectives

Outline what your campaign should achieve – work backwards!

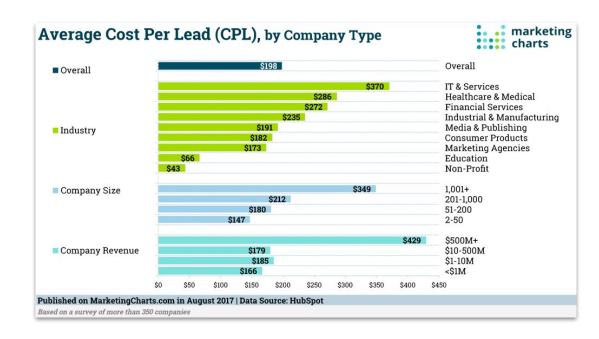


Situation Analysis



Secure a budget

If not predetermined, estimate your budget based on CPL and expected ROI.





Ready to get started!

Research & Trends



Survey the Landscape

Are there any key trends and considerations within the industry and community to keep in mind?





Gens Y&Z

Though Millennials and Gen Z live on social media, they also prefer experiences over things and want to be a part of something bigger; Millennials are also referred to as "Generation DIY"

Experiential

Experiential entertainment and experiential marketing are both trending; from Top Golf to escape rooms, people want something more without feeling like they're being "marketed to"

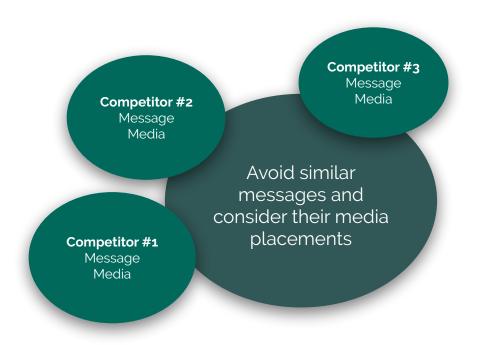
Research & Trends



Explore the Competition

What are competitors saying and doing?
Where are they advertising?
Are there any key words or

media to consider to ensure you have a high SOV?





Move Your Outside Focus Inward

Messaging Strategy



Positioning Statement

With a complete understanding of the industry and competitors, where do you fit into the equation?

| 1 | General Audience | Who is your primary target? |
|---|------------------|--|
| 2 | Problem | What is the problem or need you are solving? |
| 3 | Category | What is the brand, product or service? |
| 4 | Differentiation | What makes your offering unique? |
| 5 | Solution | What is your value proposition? |

Messaging Strategy



Target Audience

Upon performing research, determine the demographics and behaviors of your ideal target audience.

Male 30-65 years of age Primarily Plumbers Located in the Midwest

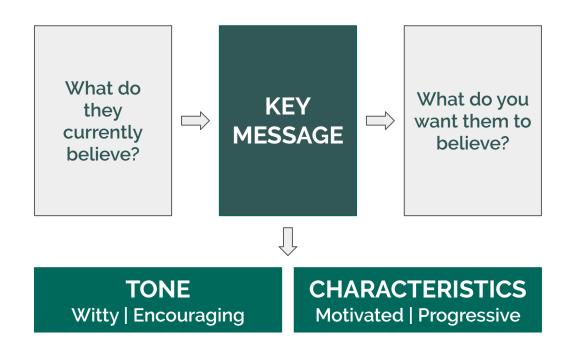
Jim has owned a plumbing company for 25 years and does most of his work in and around the town in which he resides in SE lowa. Efficiency is important to his business to keep costs low and competitive, to keep his team organized and to ensure he can bring in a steady revenue stream. Jim has a reputation in the community for doing great work, so he relies on resources that will allow him to continue servicing his customers with a high level of quality. Once he finds a resource he likes, he tends to stick with it—but he appreciates convenience and will cling to those companies that offer reliability and convenience for the sake of efficiency.

Messaging Strategy



Key Messaging

Determine the main communications that will resonate with your target audience.





Get Creative



Consumer Journey

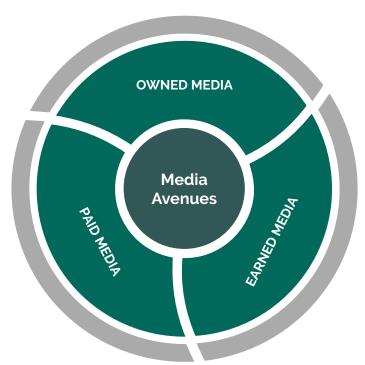
Walk your target through a journey that incites action to achieve your goals and objectives.

Communications Funnel Awareness Return customers Consideration **Transaction**



Promotional Tactics

Starting with your main hub of content, identify the tactical elements that will promote the message to the target audience and fits within your budget. Roll out each communication to follow your consumer journey.





Completed Journey

| | Attendance | IG Connection | Memorable Experience |
|-----------|-----------------------------------|---------------------------------------|------------------------------|
| Website | Make sign-up easy, add event info | Add IG section with donation form | Post photos; recap video |
| Facebook | Post sign-up info; promo video | Weave in IG posts and purpose of ride | Share photos; recap video |
| Instagram | Post sign-up info; promo video | Weave in IG posts and purpose of ride | Photo contest day-of using # |
| PR | Interviews on KGRN & CW Live mo | rning shows; use their social media | |
| Calendars | Place ride/event info and IG d | etails on community calendars | |





Key Performance Indicators

Assign KPIs to each media tactic before deploying. This will allow you to know if each tactic is performing well.

Tactical Level KPIs

- Increase Web Traffic to Sponsor Signup Page
- Measure Email Signup Effectiveness
- Increase Email Open Rate and CTR
- Increase Social Media Engagement
- Increase Sponsorship Letter Response Rates
- Increase PR Circulation
- Measure Newsletter Effectiveness



Implementation & Measurement



Deploy

Deploy tactics based on your journey, important dates and milestones and your internal team's ability to execute.

| MEDIA | TARGETS | CONTENT & TIMING | | | | | |
|---------------|-----------------------------|---|--|--|--|--|------------------------------|
| Base Tactics* | | Jan | Feb | Mar | Apr | May | Jun |
| Website | HS, Non-Trads, | Resources - 1) blog with supporting facts associated with influencer story; | Influencers - Curt testimonial Resources - 1) blog with supporting facts associated with influencer story; 2) blog with peer influencer story | | facts associated with influencer story; 2) | | EFC Threshold increase (TBD) |
| Emails | HS (counselors) | Influencers - share Katelyn testimonial Resources - share blogs | Influencers - share Curt testimonial Resources - share blogs | Influencers - share McKenna testimonial Resources - share blogs | Influencers - share Peggy testimonial Resources - share blogs | Influencers - share Lou testimonial Resources - share blogs | EFC Threshold increase (TBD) |
| Social Media | нѕ | | Influencers - share Curt testimonial Resources - share blogs | Influencers - share McKenna testimonial Resources - share blogs | Influencers - share Peggy testimonial Resources - share blogs | Influencers - share Lou testimonial Resources - share blogs | EFC Threshold increase (TBD) |
| PR | HS, Non-Trads, Transfers | Influencers - Katelyn on Lou's Show | Influencers & Resources - press release on Curt's support, benefits of ITG/IPC & FAFSA push | Influencers - McKenna on Lou's Show | Influencers & Resources - press release on Peggy's support, benefits of ITG/IPC & FAFSA push | Influencers - Lou to host Gary on show, push FAFSA deadline | EFC Threshold increase (TBD) |
| Events | Non-Trads | | Resources - Chamber seminars | Resources - Chamber seminars | Resources - Chamber seminars | Resources - Chamber seminars | Resources - Chamber seminars |

Implementation & Measurement



Analyze & Adjust

Review performance of each tactic and determine if any are underperforming. Consider all factors before eliminating them completely.

| Avg. cost | Interaction rate | Interactions | Impr. |
|-----------|---------------------|-----------------|--------|
| \$0.51 | 1.38% | 9 clicks | 650 |
| \$0.16 | 14.14% | 2,686 clicks | 18,995 |



Rinse & Repeat*

*After resetting your goals!

Photo by mrjn Photography on Unsplash

Key Takeaways



Work backwards

Identify what you want to achieve (goals) and create a journey to get there

Ensure consistency

Allow your target to recognize your messaging through consistent copy and look/feel

Develop relationships

Stay relevant to your target so you are top-of-mind when they're ready to act

Measure and adjust

Implement measurable tactics and adjust to give preference to high performing tactics

Ask for help

Present your needs and problems to experts to supply efficient solutions

Thank You!

MARKETING, INC